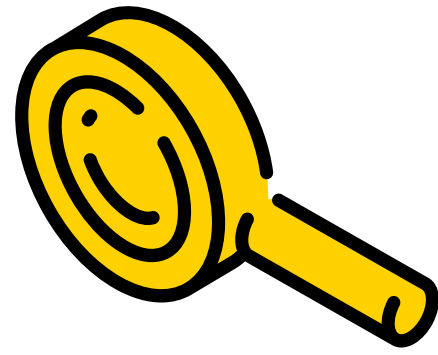


A Look At The Numbers

Medicaid Managed Care: Stepping up against COVID-19 in Kansas



Managed care organizations (MCOs) in Kansas deliver care to the Medicaid population, working closely with the state and healthcare providers to ensure that some of the most vulnerable populations receive the medical services and support they need. With states facing unprecedented care and economic pressures in the midst of a pandemic, the managed care model delivers critically needed stability to hundreds of thousands across Kansas and strengthens the state's Medicaid health safety net.

In response to the COVID-19 pandemic, MCOs have taken swift action to leverage private sector capital, close relationships with community-based organizations, and technological innovation to serve and protect populations in need. MCOs continue to step up and bring together the health systems' resources to respond to this crisis.

500,000
masks donated
by MCOs to
protect Kansans



Providing telehealth and outreach

- Greatly advancing telehealth capabilities and accessibility to keep members safe and on-schedule for appointments
- Implementing tech solutions and delivering smartphones and other devices to better address social isolation, particularly for seniors and others in assisted living facilities
- Proactively reaching out to at-risk members to share information on how to protect themselves from COVID-19 and provide resources of verified health information



Waiving costs, simplifying logistics

- Waiving all member cost-sharing for diagnostic testing and antibody testing
- Covering costs of treatment for COVID-19 or health complications associated with COVID-19
- Streamlining access to vital behavioral and physical health information to better monitor all aspects of patients' health and critical factors that may influence treatment plans



Partnering with providers

- Accelerating tens of millions of dollars in claims payments to providers to assist with COVID-19 financial challenges
- Offering support and technological innovations, including broadband service, to rural providers
- Adopting measures, such as waiving prior authorizations, to reduce the administrative burden for physicians and facilities to help members access care
- Ensuring that providers have the latest state bulletin information and support with billing for telehealth services



Supporting communities

- Partnering with community groups to address social determinants of health, with millions in grants providing housing, transportation, personal protective equipment (PPE), and access to healthy food
- Launching websites to direct members to local resources providing free or reduced-cost services like medical care, meal services, job training, and more
- Donating thousands of units of PPE, hand sanitizer, thermometers, medical supplies, blankets, and other core supplies to community-based groups such as homeless shelters, food banks, and federally qualified health centers